



July 9, 2007

Hello everyone:

This email is a follow-up to previous correspondence on the toll-free **Personal Supports Information Line**. The Information Line will help make it easier for British Columbians to access information about government programs that provide equipment and assistive devices for persons with disabilities.

The Information Line is available to all British Columbians and is part of the provincial government's Disability Strategy, the purpose of which is to build the best system of support in Canada for persons with disabilities, those with special needs, children at risk, and seniors. By calling the Information Line, individuals will be provided with information or connected with the government program that may provide the particular equipment or assistive device about which the caller is inquiring.

If your office provides direct services to individuals who may request information about equipment and assistive devices, I encourage you to refer them to the Personal Supports Information Line. Contact details for the Information Line are as follows:

Telephone: 1 888 818-1211

TTY: 1 800 661-8773

E-mail: PersonalSupportsInformation@gov.bc.ca

As part of the evaluation process, callers can provide feedback to the Personal Supports Information Line using the contact information above.

I have attached a flyer for your reference or display in your office. Please feel free to post this email and flyer on related list serves or websites.

Thank you for your help in sharing the information.

Sincerely,

by email

Paul Beardmore,
Manager, Personal Supports Program